

***IndusInd Bank***

**Indie for Business**

**Direct Tax Payments (CBDT)**

User Manual

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# Indie for Business for Income Tax Payments

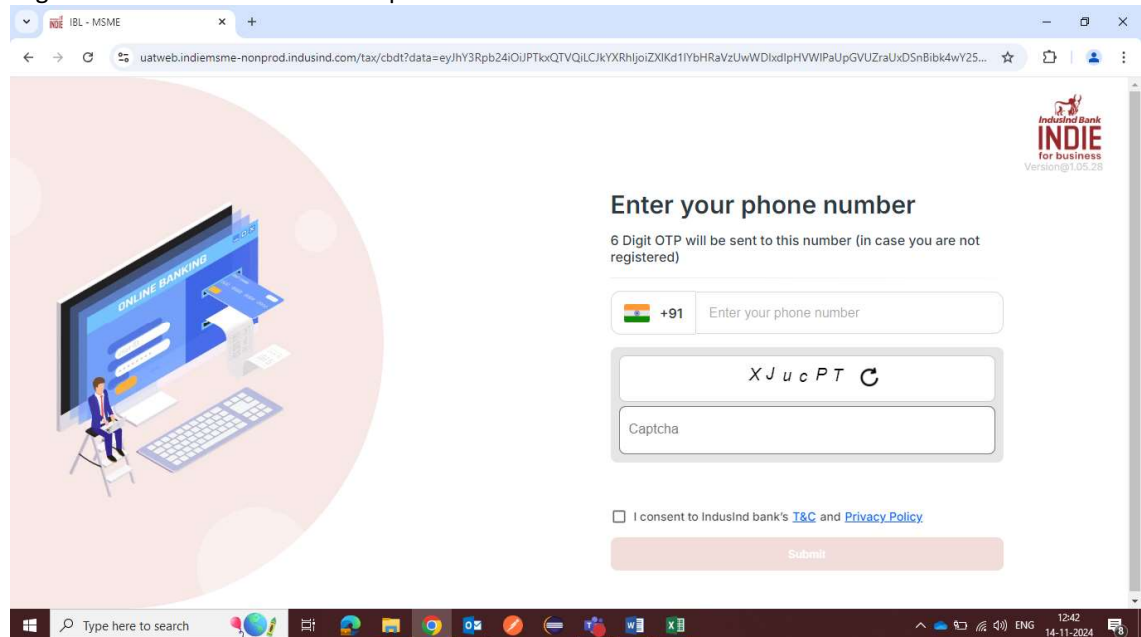
## Introduction

IndusInd Bank is now live with TIN2.0 new Income tax portal. This is an initiative by Income Tax Department of India (ITD) for tax collection, processing, monitoring and accounting of direct taxes through various non-authorized and authorized banks including RBI.

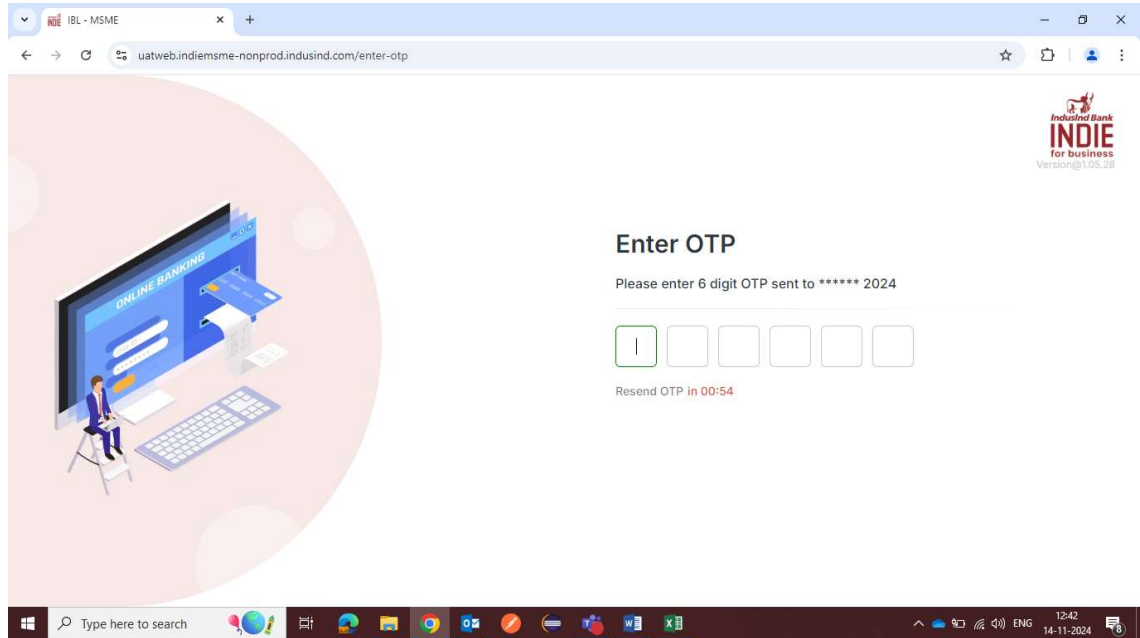
IndusInd Bank has appointed as collecting agency on behalf of government, has done direct integration with TIN, PRAKALP and RBI for collection of taxes via internet banking. Customer will initiate challans from TIN2.0 portal after login with PAN/TAN details, process it by selecting payment mode and complete the payment. Successful Challan will get generated on TIN portal post successful payment.

## Steps to Initiate a Challan Generation

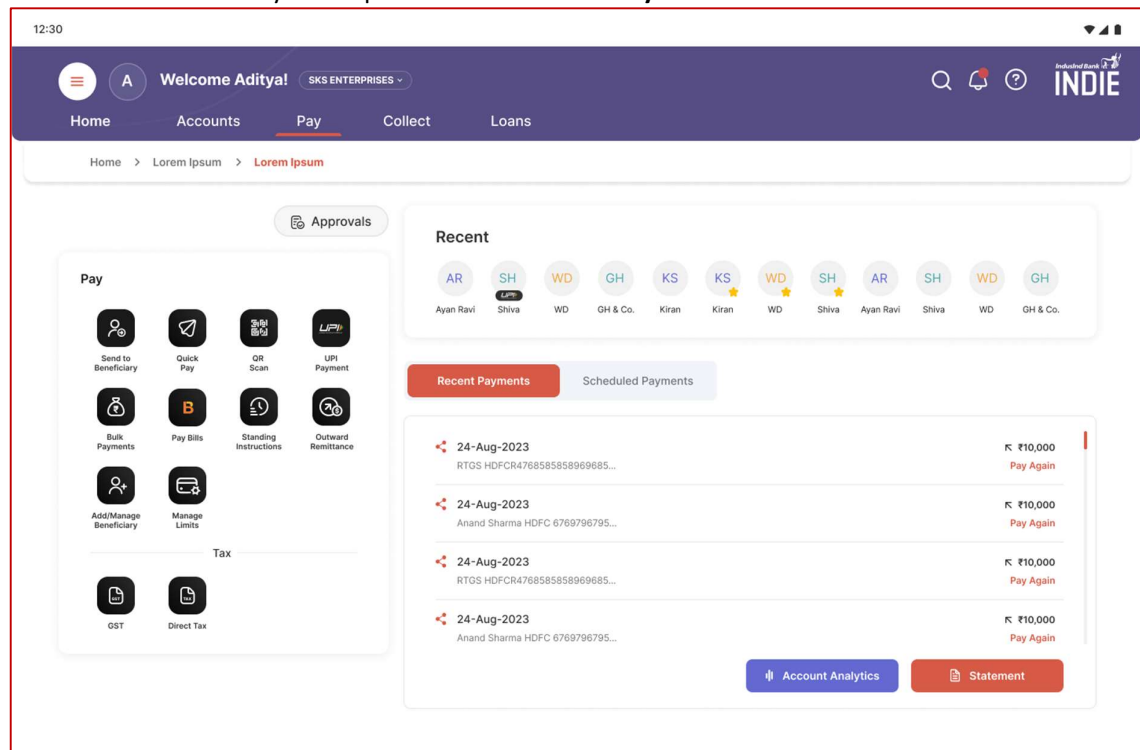
1. Login into Indie for Business Web platform



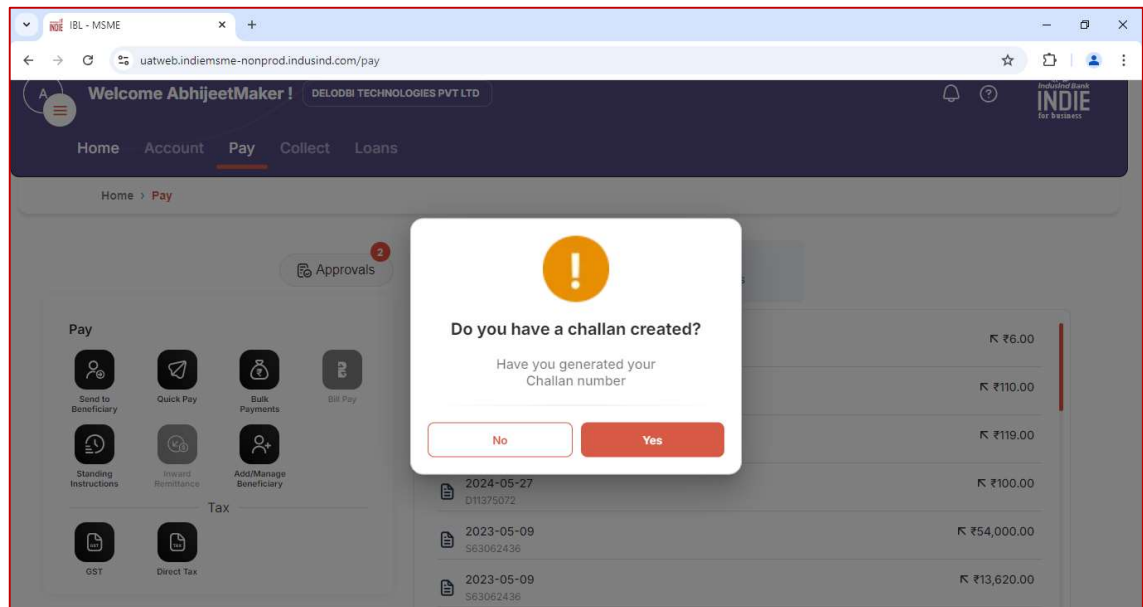
The screenshot shows the login page of the Indie for Business web platform. The browser address bar displays the URL: `uatweb.indiemsme-nonprod.indusind.com/tax/cbdt?data=eyJhY3Rpb24iOiJPTXQlLCJkYXRhJoiZlkiKd1YbHRaVzUwWDkxdlpHVWIPaUpGVUZraUxDSnBibk4wY25...`. The page features a large illustration on the left showing a person at a computer with a monitor displaying 'ONLINE BANKING' and a keyboard. On the right, the 'Enter your phone number' section includes a text input field with a placeholder '+91 Enter your phone number', a CAPTCHA image showing the text 'X J u c P T', and a 'Submit' button. Below the CAPTCHA, there is a checkbox for 'I consent to Indusind bank's [T&C](#) and [Privacy Policy](#)'. The top right corner of the page displays the 'IndusInd Bank INDIE for business' logo and the version 'Version 1.05.28'. The Windows taskbar at the bottom shows the search bar, task view button, and several application icons, with the system clock indicating 12:42 on 14-11-2024.



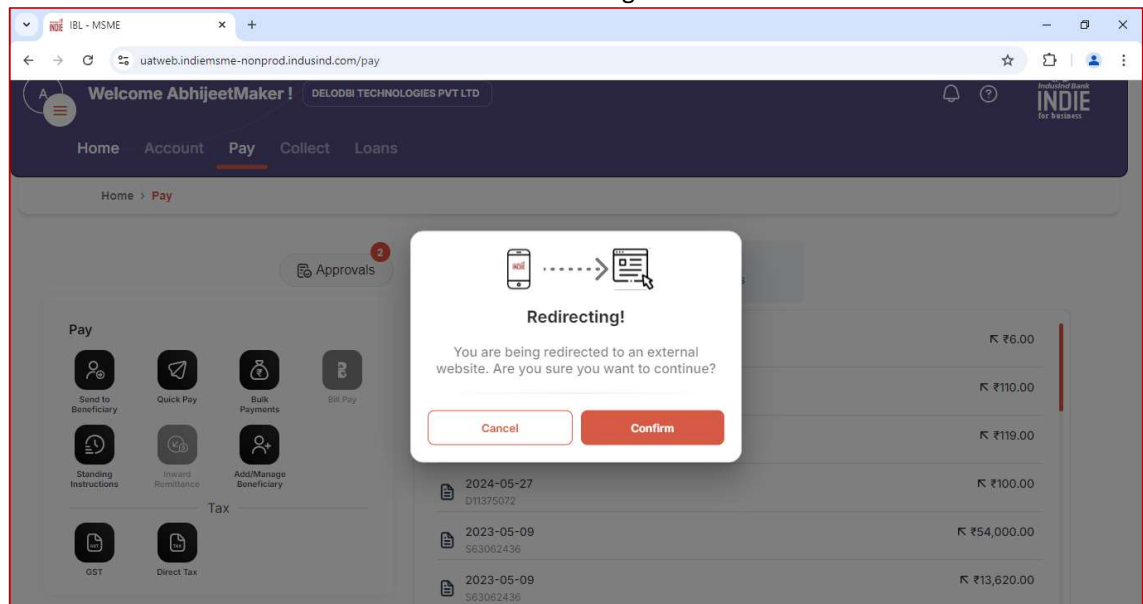
2. Click on Direct Taxes Payment option on the **Home** or **Pay** tab



3. Click on the “NO” when asked about “Do you have a challan generated?”



4. Click on “Confirm” button when asked about redirecting to the Income Tax website



5. User will be redirected to the Direct Taxes portal where the user needs to login with their credentials and generate a challan

## Payments Steps Post Challan Generation (Net-Banking Method)

1. Income Tax website to IndusInd Bank Portal
2. Redirection to IndusInd Bank portal
3. Payment Initiation - Maker part
4. Payment Approval –Checker part

5. Checking the status of Pending Transactions

6. Challan download from income tax website

### Income Tax website to IndusInd Bank Portal

To make payment of income tax, please visit official website of income tax (CBDT). Enter the login credentials, after login in, select menu **E-File > E-Pay Tax**. Select appropriate tax payment category. Complete steps in transaction details, in final stage, click on continue to select **Payment Mode – Net-Banking > Select IndusInd Bank**

Click on Continue **Submit to Bank** button on Income Tax website to redirect to IndusInd Bank Page.

The screenshot shows the login page of the Income Tax e-Filing portal. The URL is [eportal.incometax.gov.in/iec/foservices/#/login](https://eportal.incometax.gov.in/iec/foservices/#/login). The page features a navigation bar with links for Home, Individual/HUF, Company, Non-Company, Tax Professionals & Others, Downloads, and Help. The main content area is divided into two sections: 'Login' and 'Know about your User ID'. The 'Login' section has a text input field for 'Enter your User ID' (with a hint 'PAN/ AADHAAR/ OTHER USER ID'), a 'Continue >' button, and a '< Back' button. The 'Know about your User ID' section provides information about PAN (Permanent Account Number) and Aadhaar Number, with specific instructions for Individuals and Other Than Individuals. A small profile picture of a user is visible in the bottom right corner.

The screenshot shows the 'New Payment' page in the Income Tax e-Filing portal. The URL is [eportal.incometax.gov.in/iec/foservices/#/dashboard/e-pay-tax/add-tax-applicable-details](https://eportal.incometax.gov.in/iec/foservices/#/dashboard/e-pay-tax/add-tax-applicable-details). The page displays a progress bar with three steps: 1. Add Tax Applicable Details (current step), 2. Add Tax Break Up Details, and 3. Add Payment Details. Below the progress bar, the 'New Payment' section includes a 'PAN' field and a 'Type of Payment (Minor Head)' dropdown menu. The 'Assessment Year' is set to 2025-26, and the 'Financial Year' is 2024-25. The 'Type of Payment' dropdown is set to 'Tax on Distributed Income to Unit Holders'. The 'Tax Applicable (Major Head)' is 'Income Tax (Other than Companies)(0021)'. A note indicates that the selected tax is applicable for the assessment year 2025-26.

← → ↻ eportal.incometax.gov.in/iec/foservices/W/dashboard/e-pay-tax/add-payment-details

Call Us English A+ A- ⓘ

## New Payment

PAN:

\* Indicates the mandatory fields

Net Banking

Debit Card

Pay at Bank Counter

RTGS/NEFT

Payment Gateway including UPI and Credit Card ⓘ

Taxpayers having bank account with an Authorised Bank can use this mode for payment. No transaction charge/fee is applicable for making tax payment through this mode.

☐ Axis Bank

☐ Bank Of Baroda

☐ HDFC Bank

☐ ICICI Bank

☐ IDBI Bank

☐ Kotak Mahindra Bank

☐ Punjab National Bank

☐ State Bank Of India

☒ Other Bank

Other Bank \*

## Redirection to IndusInd Bank Landing Page

In this page, “Indie for Business” users will click on **Indie for Business** menu

Welcome to IndusInd Bank Net Banking

Explore the most seamless internet banking experience

Indusnet

**Retail Banking**  
IndusInd Bank's state-of-the-art retail banking portal offers full-fledged banking transactions with 24x7 availability  
Toll free: 1860 267 7777

IndusDIRECT

**Corporate Banking**  
IndusInd Bank's cutting edge corporate banking portal brings all your banking needs across domestic payments and trade services in one place  
Toll free: 1800 266 0616

**IndusInd Bank**

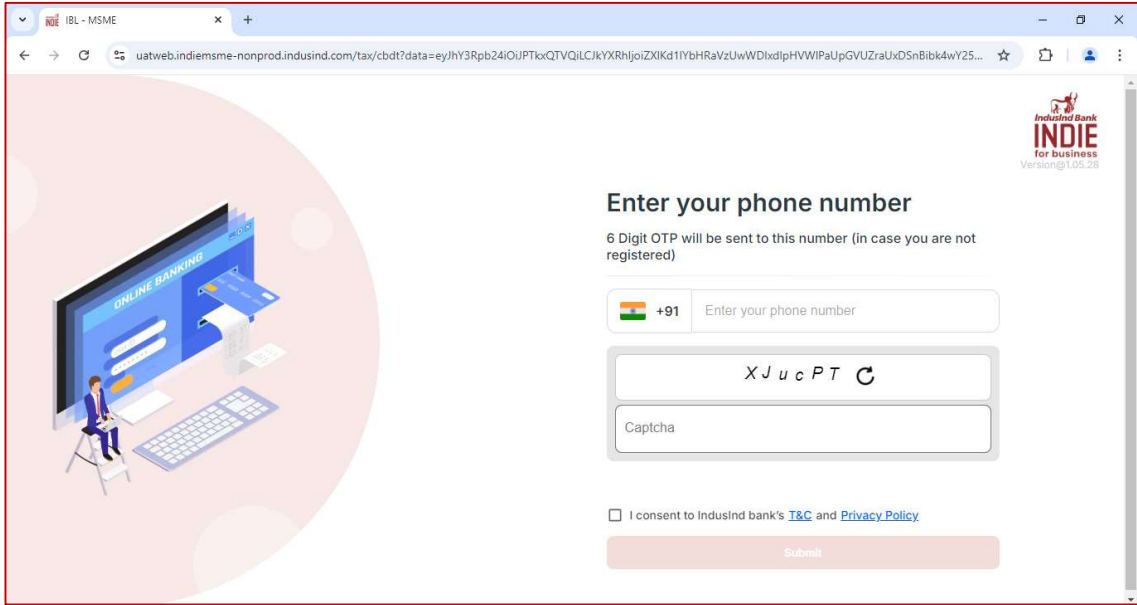
Select your IndusInd Bank relationship to proceed further

Retail Banking

Corporate Banking

Indie for Business

Clicking on **Indie for Business** menu, customer will be re-directed to the Indie for Business login page for entering the login credentials



The screenshot shows a web browser window with the URL `uatweb.indiemsme-nonprod.indusind.com/tax/cbdt?data=eyJhY3Rpb24iOiJPTkxQTVQlLCJkYXRhJoiZkxkd1YyYHRaVzUwWDkxdlphVWVlPaUpGVUZraUxDSnBibk4wY25...`. The page features the 'Indie for business' logo in the top right corner. On the left, there is an illustration of a person sitting at a desk with a computer monitor displaying 'ONLINE BANKING'. The main heading is 'Enter your phone number'. Below it, a subtext states: '6 Digit OTP will be sent to this number (in case you are not registered)'. The form includes a country code dropdown set to '+91', a text input field for the phone number, a CAPTCHA image with the text 'XJucPT', and a 'Submit' button. A checkbox for consent to terms and privacy policy is located below the CAPTCHA.

Indie for business  
Version 1.0.0.28

### Enter your phone number

6 Digit OTP will be sent to this number (in case you are not registered)

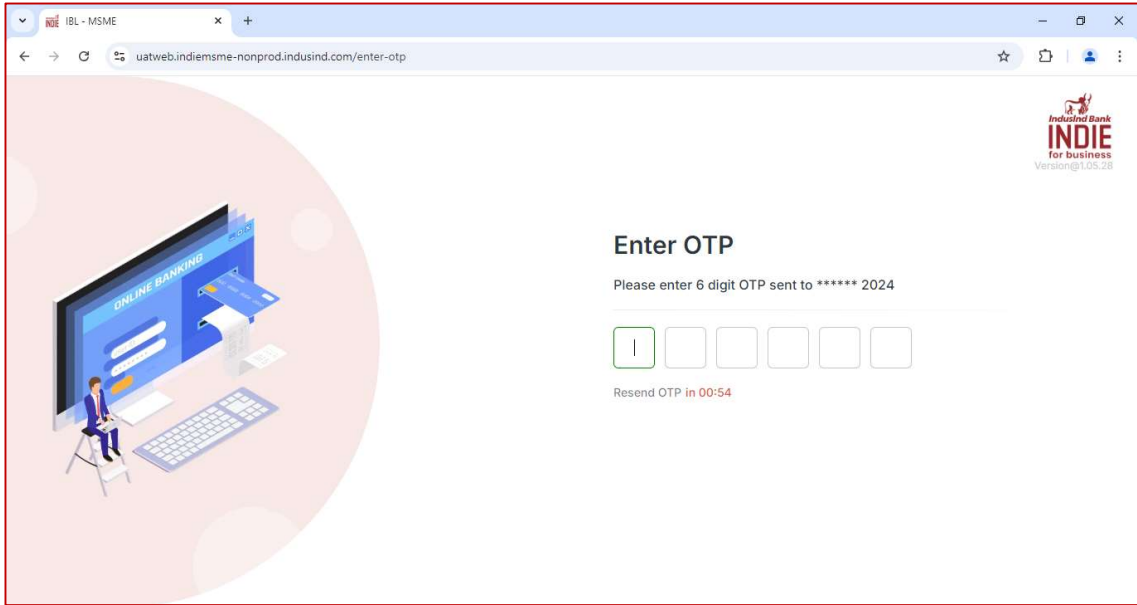
+91 Enter your phone number

XJucPT

Captcha

☐ I consent to Indusind bank's [T&C](#) and [Privacy Policy](#)

Submit



The screenshot shows the same web browser window, but the URL has changed to `uatweb.indiemsme-nonprod.indusind.com/enter-otp`. The page layout is consistent with the previous screenshot, but the heading is now 'Enter OTP'. The subtext reads: 'Please enter 6 digit OTP sent to \*\*\*\*\* 2024'. The form consists of six input boxes for the OTP digits. A 'Resend OTP' link with a timer of 'in 00:54' is positioned below the input boxes. The 'Indie for business' logo and the left-side illustration remain unchanged.

Indie for business  
Version 1.0.0.28

### Enter OTP

Please enter 6 digit OTP sent to \*\*\*\*\* 2024

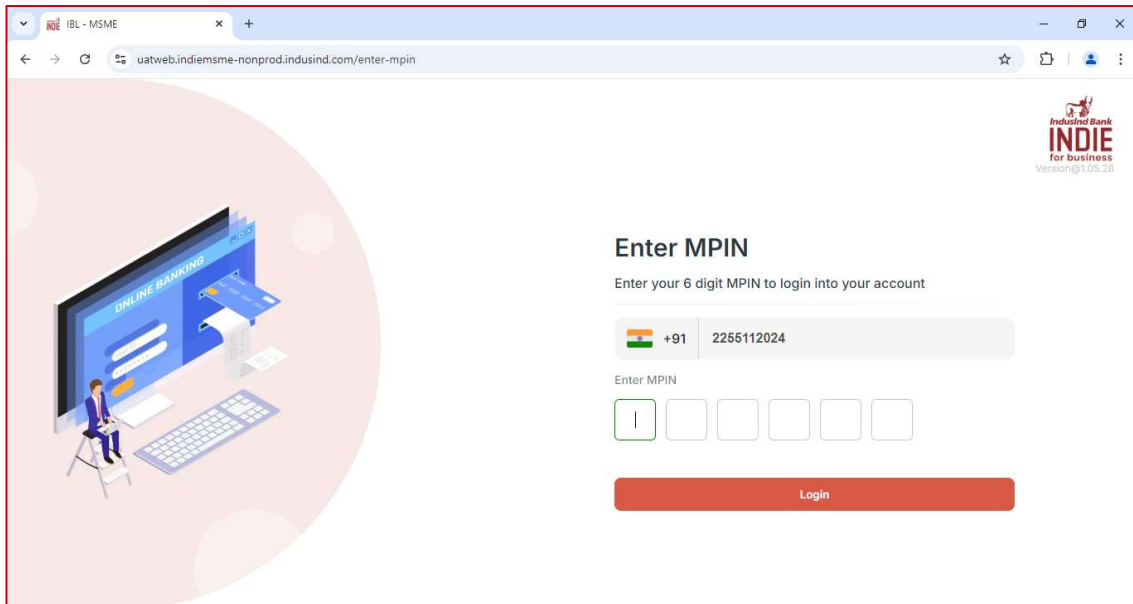
Resend OTP in 00:54

Customer needs to enter the OTP and complete the validation successfully.



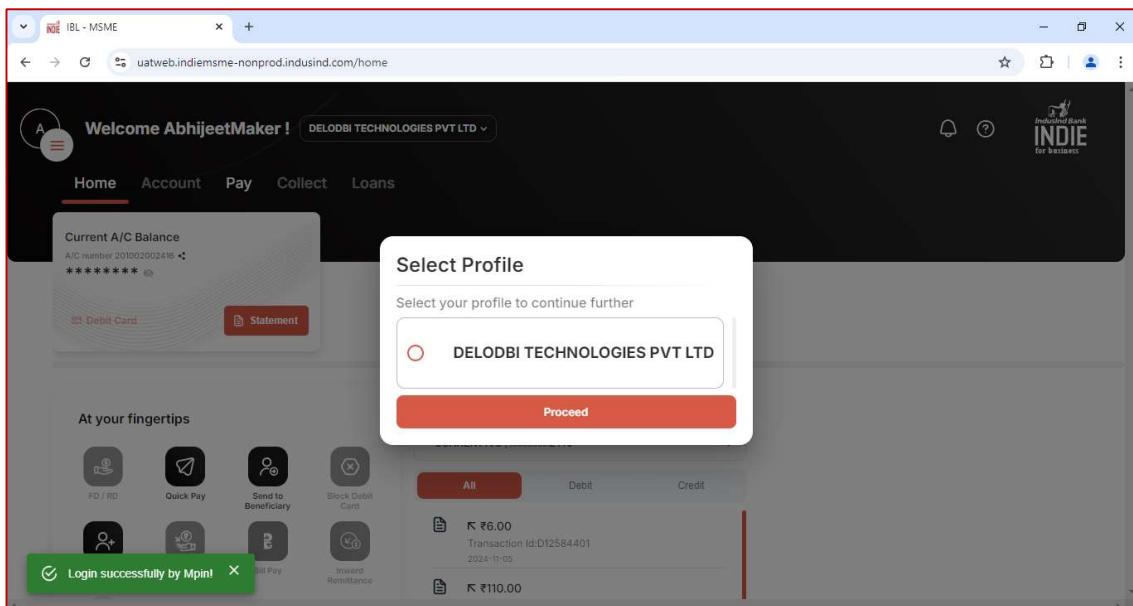
## Payment Initiation - Maker part

Enter the registered mobile no. to receive an OTP. Enter the OTP to validate and authenticate the first level of verification. Enter the M-pin previously set for the platform to finally login.



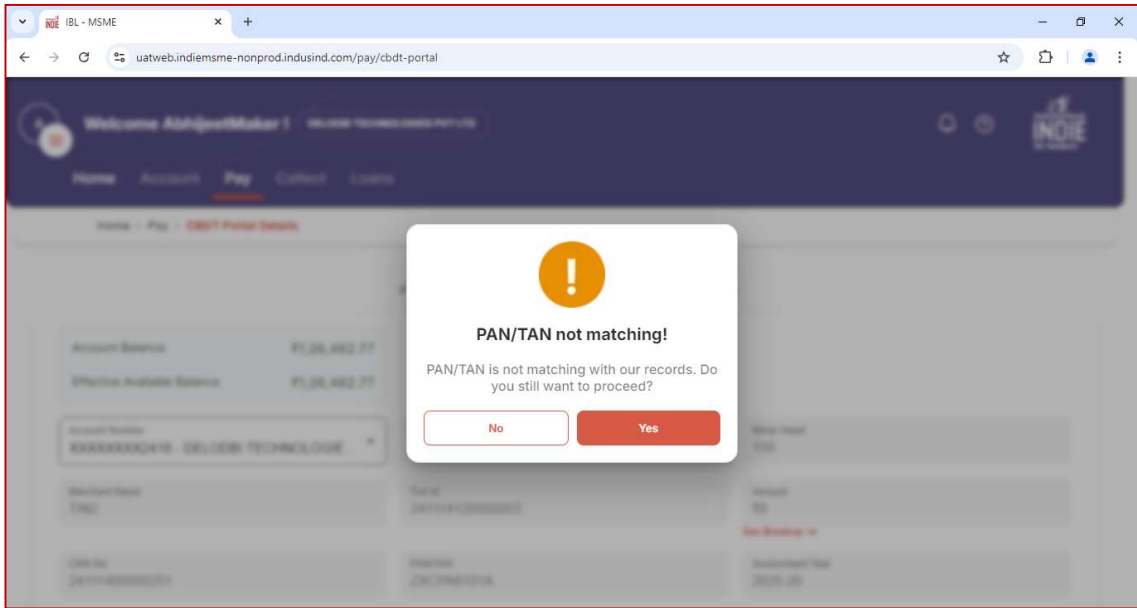
The screenshot shows the 'Enter MPIN' login page of the Indus Bank website. The page has a header with the bank's logo and version information. The main content area features a large illustration of a person sitting at a desk with a computer, with the text 'ONLINE BANKING' on the screen. To the right of the illustration, the text 'Enter MPIN' is displayed, followed by the instruction 'Enter your 6 digit MPIN to login into your account'. Below this, there is a form with a dropdown menu for the country code (set to '+91') and a text input field containing the number '2255112024'. Underneath, there is a label 'Enter MPIN' and a row of six input boxes for the MPIN, with the first box containing a vertical line. A red 'Login' button is positioned at the bottom right of the form.

In case maker has access to multiple business profiles, it needs to choose one of the profiles to continue the journey of submitting the request for challan payment. This profile should correspond to the customer (Individual/Non-Individual) for which the maker has initiated the CBDT Challan payment in the first place.

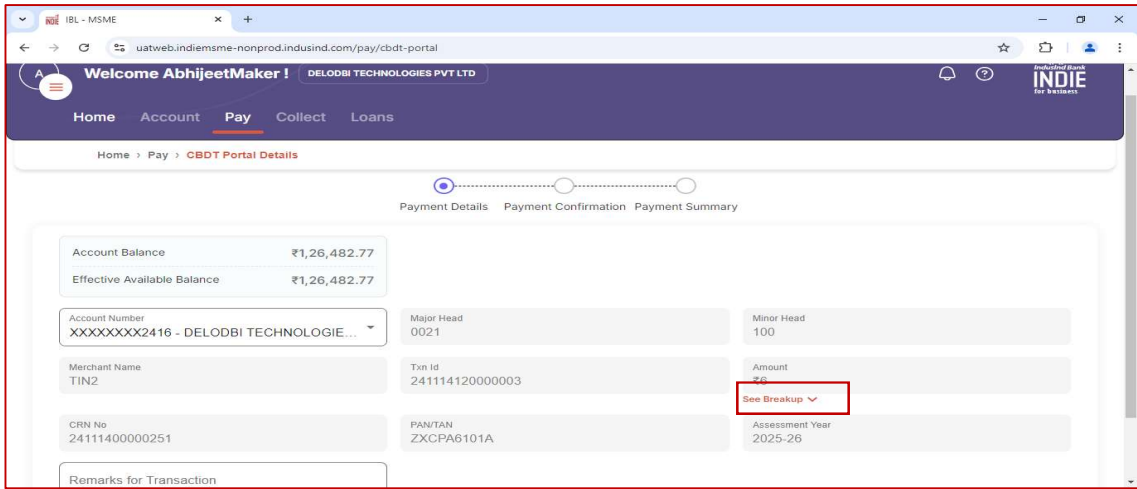


The screenshot shows the Indus Bank dashboard after a successful login. The dashboard has a dark header with the user's name 'Welcome AbhijeetMaker!' and the selected profile 'DELODBI TECHNOLOGIES PVT LTD'. Below the header, there are navigation tabs: 'Home', 'Account', 'Pay', 'Collect', and 'Loans'. The 'Home' tab is active, showing the 'Current A/C Balance' and a 'Statement' button. A 'Select Profile' modal is open in the center, prompting the user to 'Select your profile to continue further'. The modal lists 'DELODBI TECHNOLOGIES PVT LTD' as the selected profile, with a 'Proceed' button. In the background, there are various service icons like 'FD / RD', 'Quick Pay', 'Send to Beneficiary', 'Block Debit Card', 'Loan Pay', and 'Inward Remittance'. A green notification banner at the bottom left says 'Login successfully by Mpin!'. On the right, there is a transaction summary showing a debit of ₹6.00 and a credit of ₹110.00.

Post selection of profile, If you are making tax challan payment for a PAN holder different from the PAN registered for the underlying profile with the IndusInd Bank, following message will appear. Please click on relevant button to proceed.



On clicking “Yes”, the maker will navigate to the payment page where all the details will be prefilled. The maker then need to select the correct Debit account number from drop down box for debiting the transaction from respective account. Maker can put remarks for reference.



Clicking on “See Breakup” text will show you amount breakup received from Income tax website  
On proceeding, the maker will move to the confirmation screen where all the details and the debit account selected will be visible for confirmation.

Account Number	XXXX XXXX 2416-DELODBI TECHNOLOGIES PV
Account Number	xxxx xxxx 2416 - DELODBI TECHNOLOGIES PVT LTD
Major Head	0021
Minor Head	100
Merchant Name	TIN2
Txn Id	241114120000003
Basic Amount	₹1

Click on **Confirm** button to submit the transaction for approval

Enter OTP

Please enter 6 digit OTP sent to \*\*\*\*\* 2024

Resend OTP in 00:58

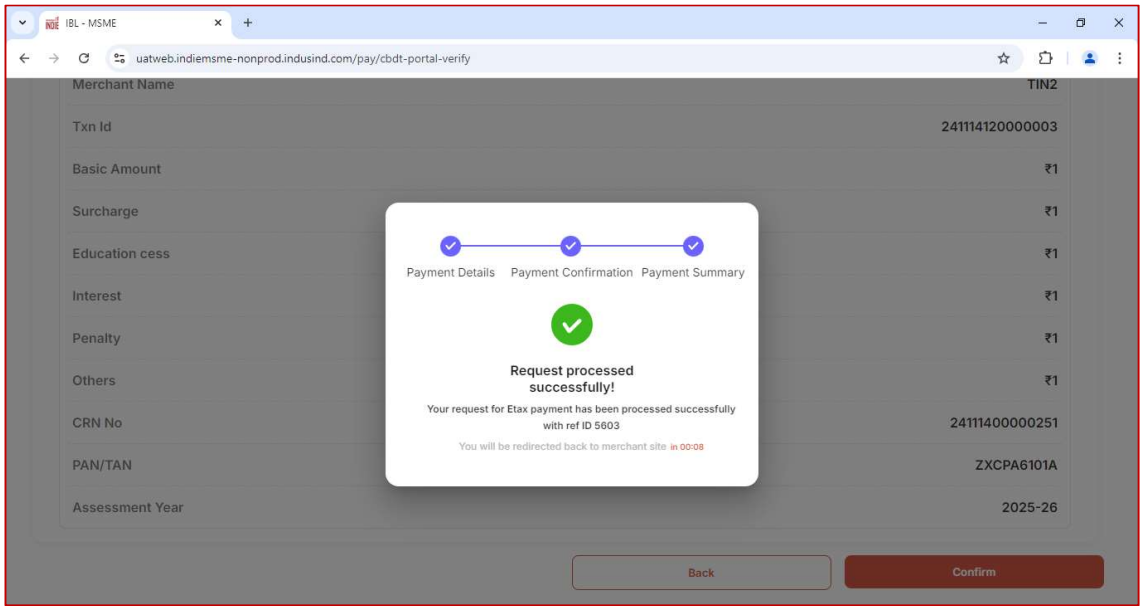
Submit

OTP generated successfully

Back Confirm

User needs to approve the transaction by entering the OTP send to its registered mobile no.  
(OTP will be sent to the Individual’s mobile no. registered with the bank and not on the mobile no. registered against the entity/firm)

Upon entering the OTP and successfully validating it, the challan payment request will be submitted for approval from designated checkers of the account from which the payment is being made



Please do not close the browser in between. Page will auto-redirect to Income tax portal for transaction update as **Awaiting confirmation from bank**

User can check the status of challan from Income tax website in same **E-Pay Tax menu > Generated Challan** tab.

The screenshot shows the e-Filing portal interface. The top navigation bar includes 'Dashboard', 'e-File', 'Authorised Partners', 'Services', 'AIS', 'Pending Actions', 'Grievances', and 'Help'. The user is logged in as 'SOURAV GUPTA' (Individual). The main content area displays the 'e-Pay Tax' status with a progress bar showing five steps: 'Add Tax Applicable Details', 'Add Tax Break Up Details', 'Add Payment Details', 'Select Payment Mode', and 'Preview And Make Payment'. The first three steps are completed, and the last two are highlighted in a blue box. Below the progress bar, a red box contains the message: 'Awaiting confirmation from bank. You cannot re-initiate payment against this CRN. 1. The status will be updated once the corrected details are received from bank. 2. For further details, kindly connect with you bank.'

## Payment Approval – Checker part

For the Checker user, transaction for the submitted challan payment will be visible both in Indie for Business web portal and mobile app

These users will login via web browser using the link - <https://indiebiz.indusind.bank.in/>

If they have already registered on the mobile app

These users will be able to login via the mobile app if they have already registered

The mobile app can be downloaded from the below links:

1. For Android - [https://play.google.com/store/apps/details?id=com.indusind.indiebiz&hl=en\\_IN](https://play.google.com/store/apps/details?id=com.indusind.indiebiz&hl=en_IN)
2. For iOS - <https://apps.apple.com/in/app/indie-for-business/id6504609539?l=hi>

On Web Portal Checker user need to login the same way as described for the maker

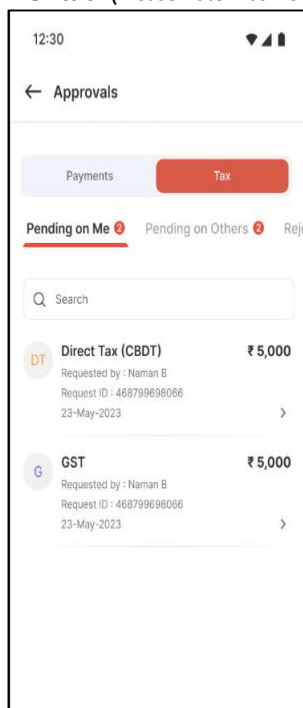
- a. Enter mobile no. and OTP
- b. Enter m-PIN as setup during app registration

On mobile app, users can login by entering the m-PIN or with biometric authentication if already enabled on the app

The flow for reviewing and accepting the payment for the checker is same on both Mobile App and Web Portal

To view the transaction pending for approval, Select **Payments > Approvals > Tax**

The list of transactions pending for approval by the checker can be seen on clicking the “**Pending on me**” tab. (Please note Income tax transactions need to be approved within **15 days** from challan generation date.)



Approving a Transaction

Checker user can click on any transaction to see the details of those transactions

12:30

←

Direct Tax

Merchant Name

GSTIN

Txn ID

23029836479698164

Amount

₹10,000

IGST Amount

₹2,000

SGST Amount

₹2,000

CGST Amount

₹2,000

CESS

₹4,000

CPIN No

23029836479698164

GSTIN

3AQUHFBKPLIUSD

Reject

Accept

To approve a requested payment, checker needs to click on the “Accept” button

Checker needs to enter the OTP to authorize the acceptance

12:30

←

OTP Verification

Enter OTP

Please enter 6 digit OTP sent to \*\*\*\*\*7898

Resend OTP in 00:56

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Get OTP via Call

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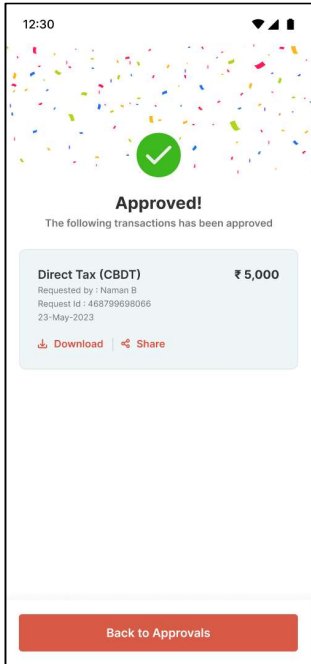
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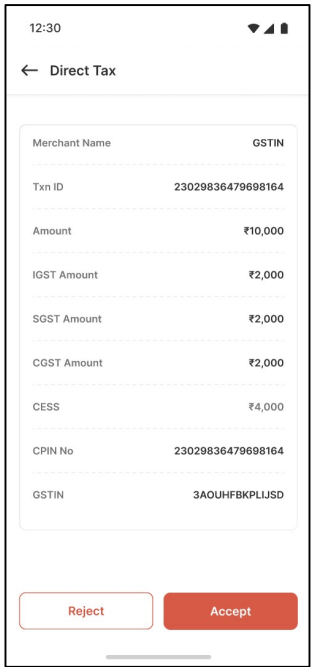
Entering valid credentials will submit transaction(s) to next approver or if you are last approver in workflow, the transaction will be sent for validations and for processing



Checker can click on **“Back to Approvals”** to return to the Approvals screen

Rejecting a Transaction

Checker user can click on **“Reject”** button on the payment confirmation screen





12:30

←

OTP Verification

Enter OTP

Please enter 6 digit OTP sent to \*\*\*\*\*7898

Resend OTP in 00:56

Get OTP via Call

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Confirmation message will be shown to the user about payment rejection

12:30

✓

Rejection confirmed!

The following transactions has been rejected

✓

Kirti Kumari

₹ 10,000

Request Id : 468799698066

Rejection Reason : Incorrect Transaction amount

Download

Share

Back to Approvals

## Checking the status of Pending Transactions in case multi-user approval

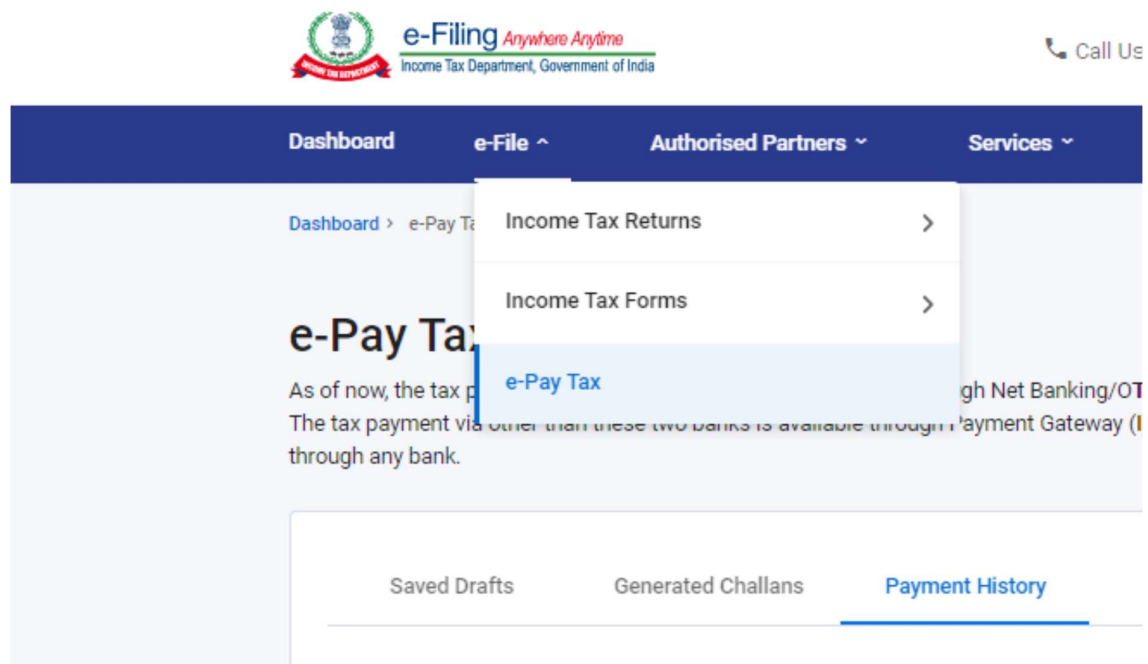
Customer clicks on 'Approvals' on the Payments Landing screen and arrives at the '**Pending on Others**' under **Tax** bucket by clicking on it

### Seeing the list of Rejected Transactions

Customer clicks on 'Approvals' on the Payments Landing screen and arrives at the '**Rejected**' under **Tax** bucket by clicking on it

## Challan download from income tax website

To download the challan, please visit **E-Pay tax menu > Payment History**



**For Rejected Payments**, Status will be found in Generated Challan tab in income tax website, please check the details in based on CRN.

