IndusInd Bank

Indie for Business

Direct Tax Payments (CBDT)
User Manual

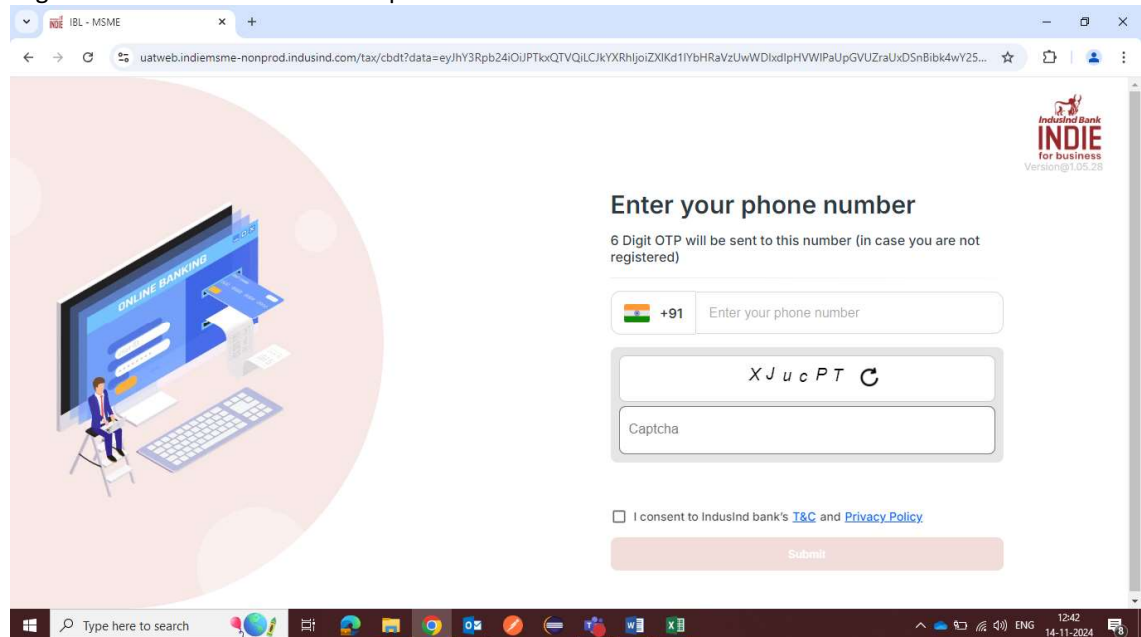# Contents

Indie for Business for Income Tax Payments

Introduction

IndusInd Bank is now live with TIN2.0 new Income tax portal. This is an initiative by Income Tax Department of India (ITD) for tax collection, processing, monitoring and accounting of direct taxes through various non-authorized and authorized banks including RBI.
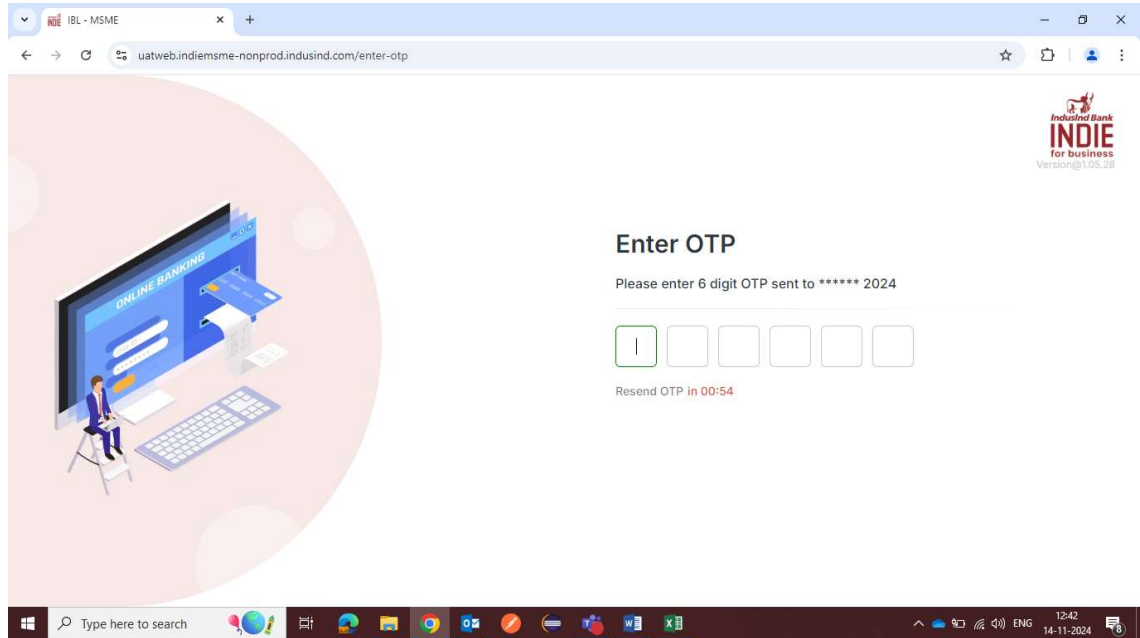IndusInd Bank has appointed as collecting agency on behalf of government, has done direct integration with TIN, PRAKALP and RBI for collection of taxes via internet banking. Customer will initiate challans from TIN2.0 portal after login with PAN/TAN details, process it by selecting payment mode and complete the payment. Successful Challan will get generated on TIN portal post successful payment.
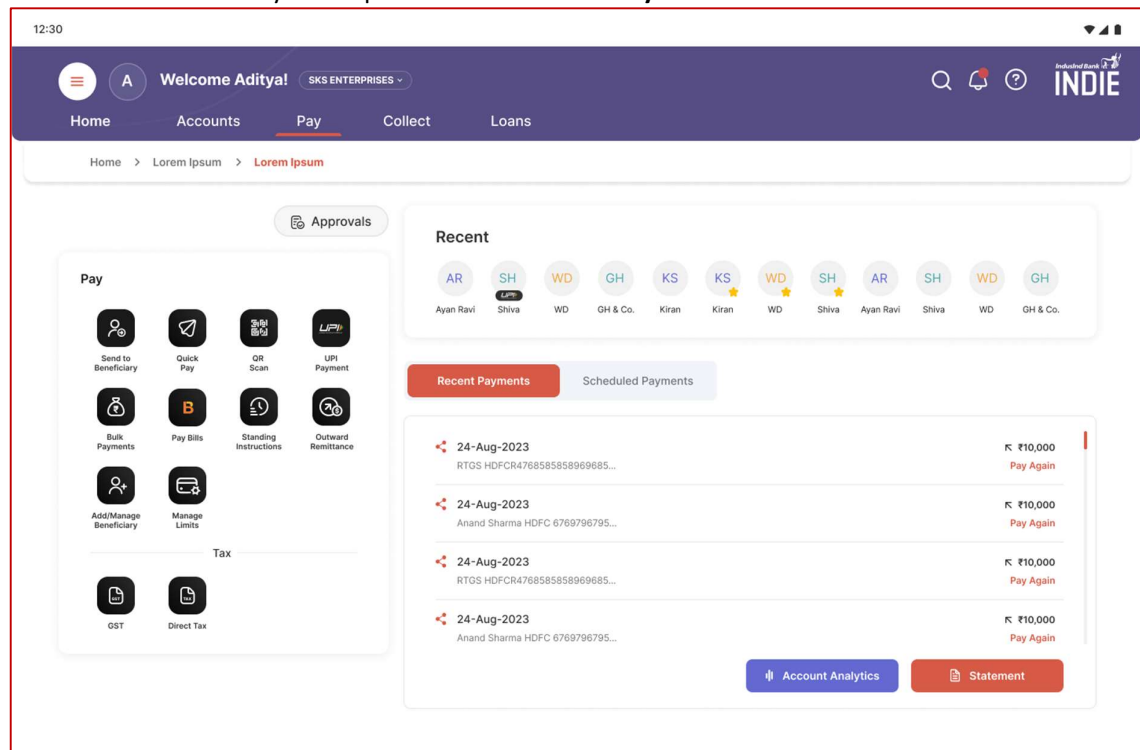
Steps to Initiate a Challan Generation

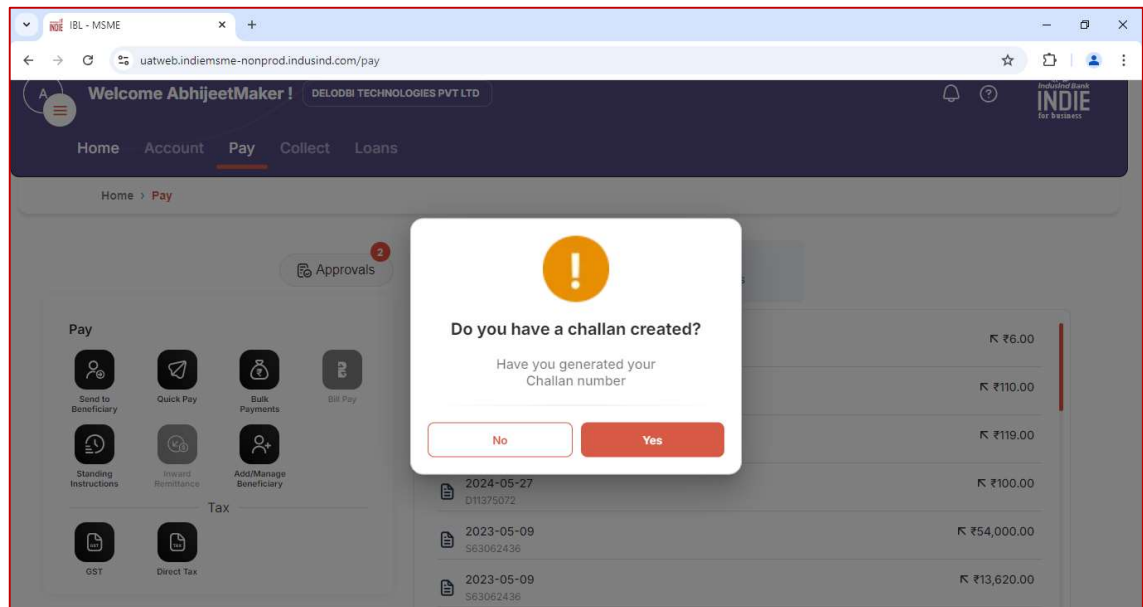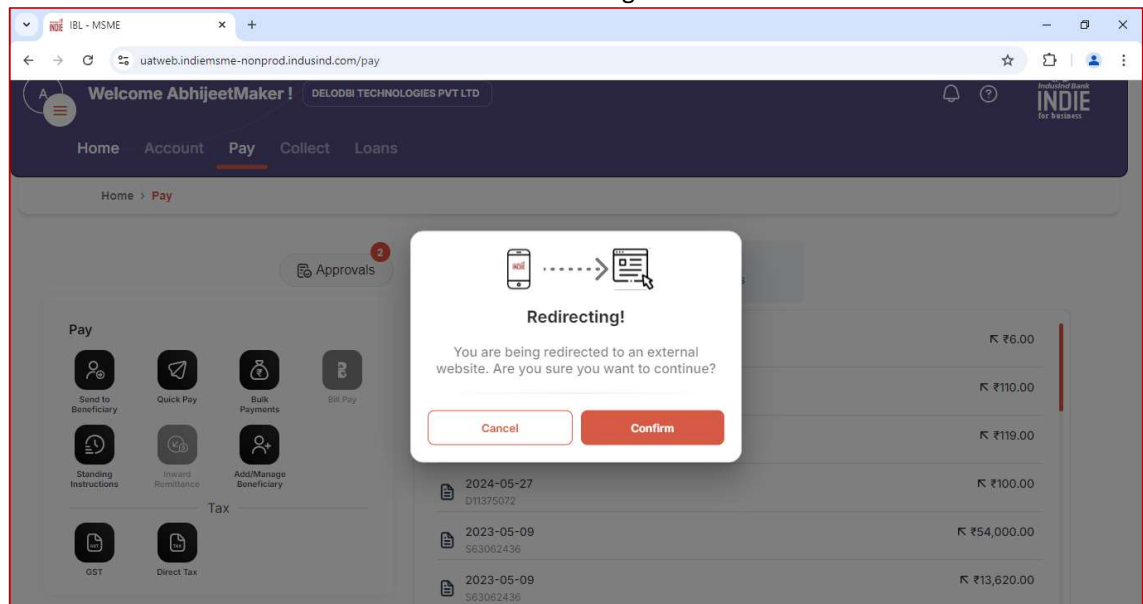1. Login into Indie for Business Web platform

2. Click on Direct Taxes Payment option on the **Home** or **Pay** tab

3. Click on the "NO" when asked about "Do you have a challan generated?"

4. Click on "Confirm" button when asked about redirecting to the Income Tax website

5. User will be redirected to the Direct Taxes portal where the user needs to login with their credentials and generate a challan

Payments Steps Post Challan Generation (Net-Banking Method)

1. Income Tax website to IndusInd Bank Portal
2. Redirection to IndusInd Bank portal
3. Payment Initiation - Maker part
4. Payment Approval –Checker part

5. Checking the status of Pending Transactions
6. Challan download from income tax website

Income Tax website to IndusInd Bank Portal

To make payment of income tax, please visit official website of income tax (CBDT). Enter the login credentials, after login in, select menu **E-File > E-Pay Tax**. Select appropriate tax payment category. Complete steps in transaction details, in final stage, click on continue to select **Payment Mode – Net-Banking** > Select **IndusInd Bank**

Click on Continue **Submit to Bank** button on Income Tax website to redirect to IndusInd Bank Page.

Redirection to IndusInd Bank Landing Page

In this page, "Indie for Business" users will click on **Indie for Business** menu

Clicking on **Indie for Business** menu, customer will be re-directed to the Indie for Business login page for entering the login credentials

Customer needs to enter the OTP and complete the validation successfully.
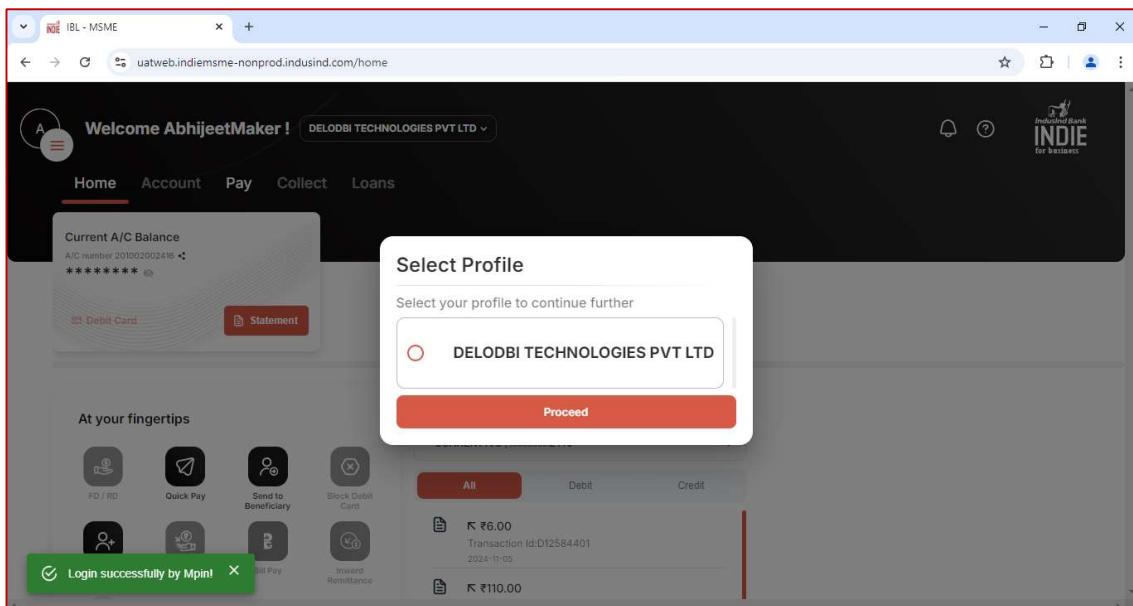
Payment Initiation - Maker part

Enter the registered mobile no. to receive an OTP. Enter the OTP to validate and authenticate the first level of verification. Enter the M-pin previously set for the platform to finally login.

In case maker has access to multiple business profiles, it needs to choose one of the profiles to continue the journey of submitting the request for challan payment. This profile should correspond to the customer (Individual/Non-Individual) for which the maker has initiated the CBDT Challan payment in the first place.

Post selection of profile, If you are making tax challan payment for a PAN holder different from the PAN registered for the underlying profile with the IndusInd Bank, following message will appear. Please click on relevant button to proceed.
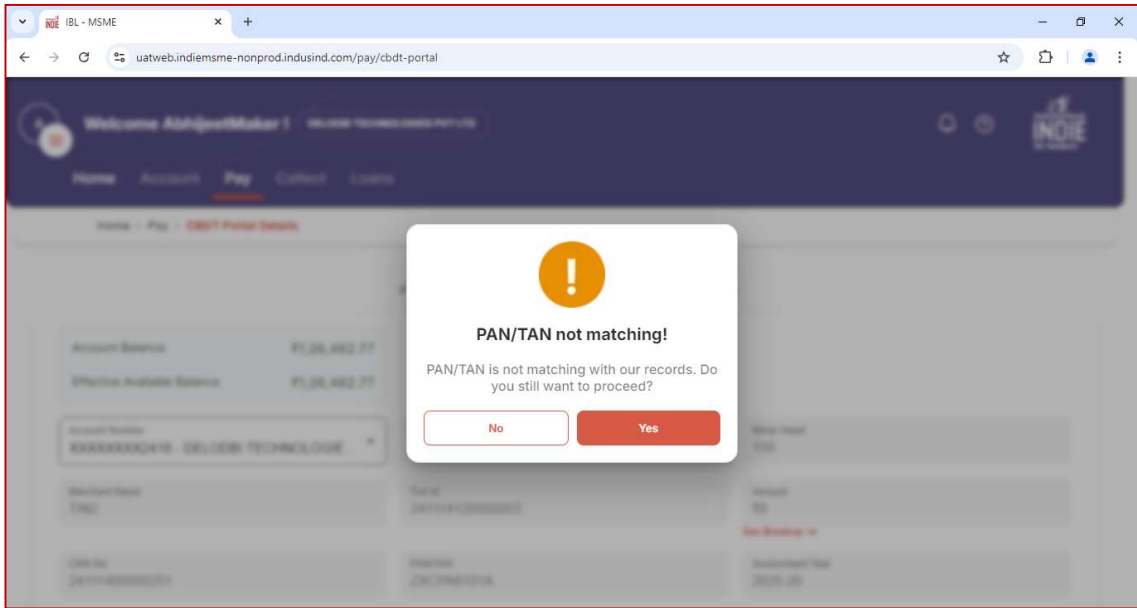
On clicking "Yes", the maker will navigate to the payment page where all the details will be prefilled. The maker then need to select the correct Debit account number from drop down box for debiting the transaction from respective account. Maker can put remarks for reference.
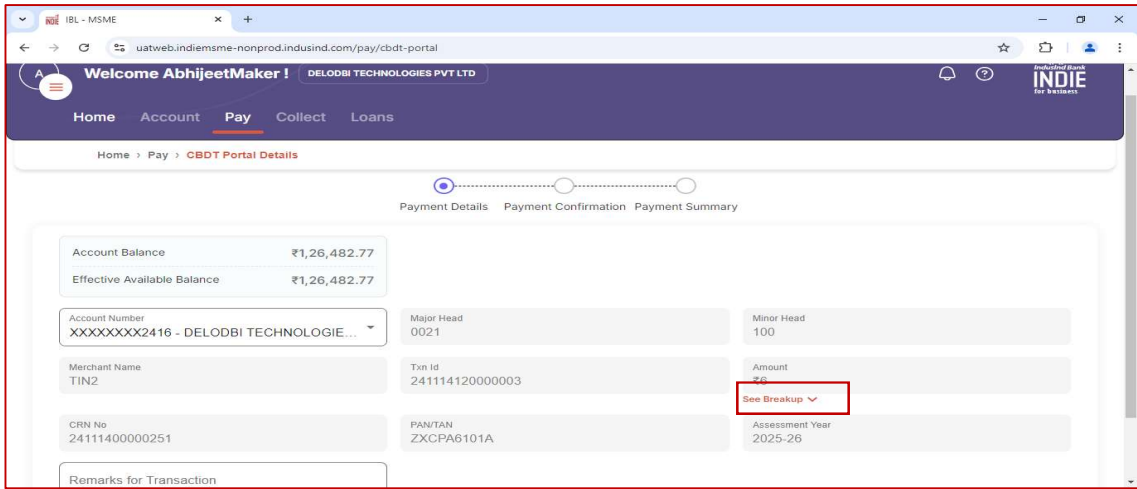
Clicking on "See Breakup" text will show you amount breakup received from Income tax website
On proceeding, the maker will move to the confirmation screen where all the details and
the debit account selected will be visible for confirmation.

Click on **Confirm** button to submit the transaction for approval

User needs to approve the transaction by entering the OTP send to its registered mobile no.
(OTP will be sent to the Individual's mobile no. registered with the bank and not on the
mobile no. registered against the entity/firm)

Upon entering the OTP and successfully validating it, the challan payment request will be submitted for approval from designated checkers of the account from which the payment is being made
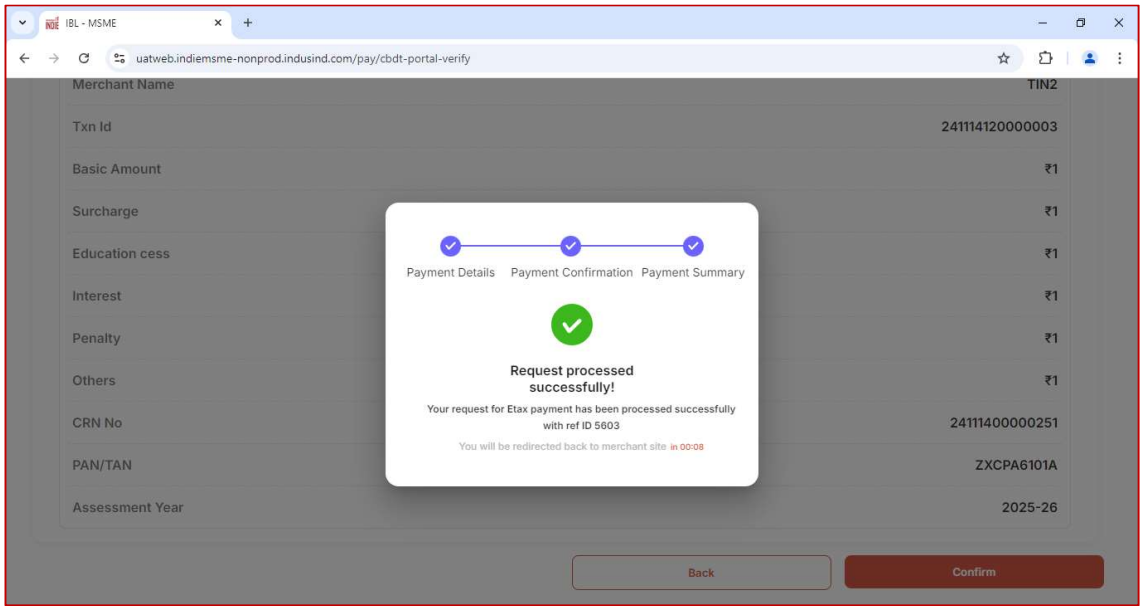
Please do not close the browser in between. Page will auto-redirect to Income tax portal for transaction update as **Awaiting confirmation from bank**

User can check the status of challan from Income tax website in same **E-Pay Tax menu > Generated Challan** tab.

Payment Approval – Checker part

For the Checker user, transaction for the submitted challan payment will be visible both in Indie for Business web portal and mobile app

These users will login via web browser using the link - https://indiebiz.indusind.bank.in/
If they have already registered on the mobile app

These users will be able to login via the mobile app if they have already registered
The mobile app can be downloaded from the below links:
1. For Android -
   https://play.google.com/store/apps/details?id=com.indusind.indiebiz&hl=en_IN

2. For iOS - https://apps.apple.com/in/app/indie-for-business/id6504609539?l=hi

On Web Portal Checker user need to login the same way as described for the maker
   a. Enter mobile no. and OTP
   b. Enter m-PIN as setup during app registration

On mobile app, users can login by entering the m-PIN or with biometric authentication if already enabled on the app
The flow for reviewing and accepting the payment for the checker is same on both Mobile App and Web Portal

To view the transaction pending for approval, Select **Payments > Approvals > Tax**

The list of transactions pending for approval by the checker can be seen on clicking the **"Pending on me"** tab. (Please note Income tax transactions need to be approved within **15 days** from challan generation date.)
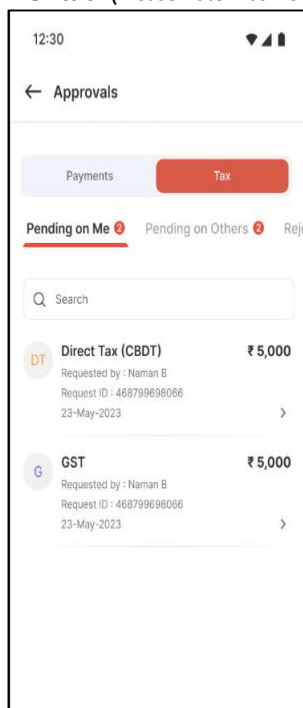
Approving a Transaction

Checker user can click on any transaction to see the details of those transactions

To approve a requested payment, checker needs to click on the "**Accept**" button

Checker needs to enter the OTP to authorize the acceptance

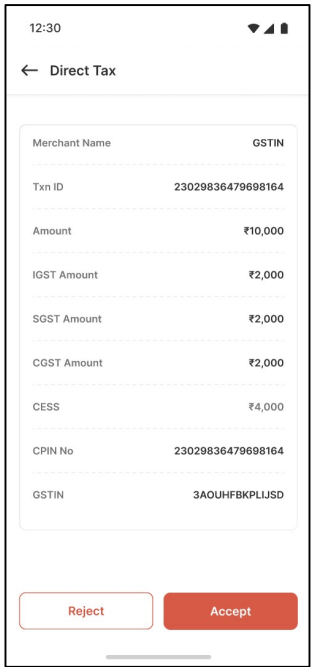Entering valid credentials will submit transaction(s) to next approver or if you are last approver in workflow, the transaction will be sent for validations and for processing
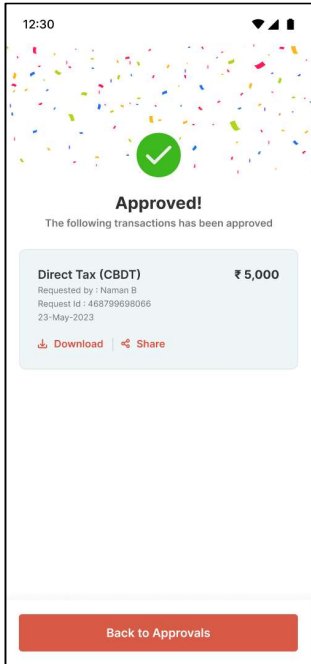
Checker can click on "**Back to Approvals**" to return to the Approvals screen

Rejecting a Transaction

Checker user can click on "Reject" button on the payment confirmation screen

Confirmation message will be shown to the user about payment rejection

# Checking the status of Pending Transactions in case multi-user approval

Customer clicks on 'Approvals' on the Payments Landing screen and arrives at the '**Pending on Others**' under **Tax** bucket by clicking on it

Seeing the list of Rejected Transactions

Customer clicks on 'Approvals' on the Payments Landing screen and arrives at the '**Rejected**' under **Tax** bucket by clicking on it

Challan download from income tax website

To download the challan, please visit **E-Pay tax menu > Payment History**
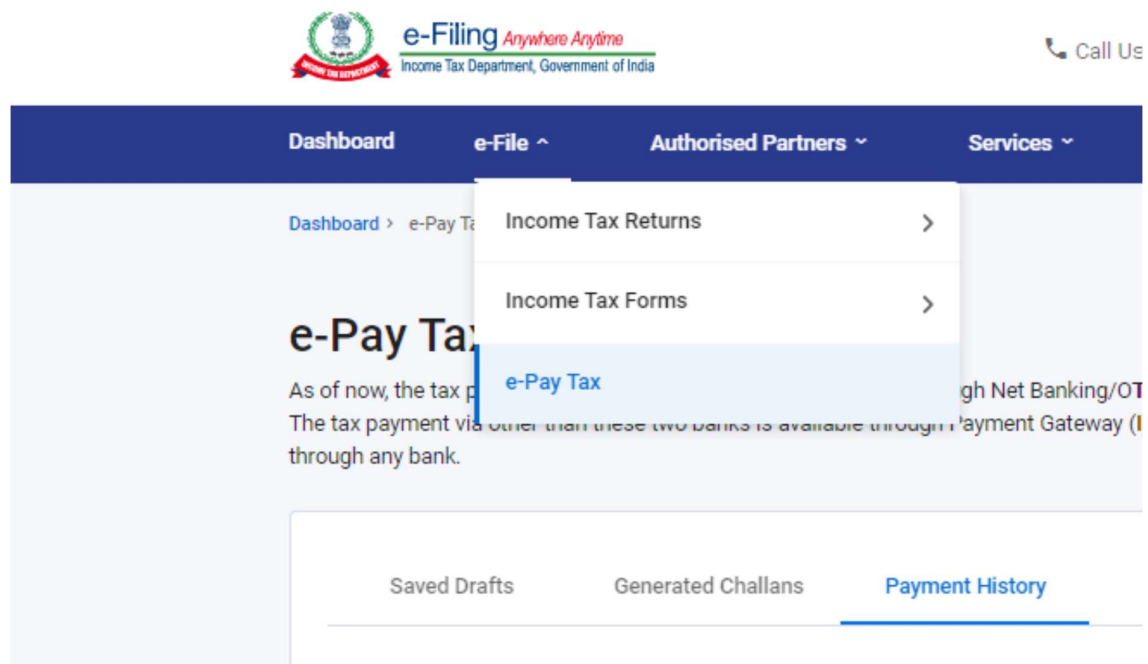
For Rejected Payments, Status will be found in Generated Challan tab in income tax website, please check the details in based on CRN.

For Successful payments, In Payment History, look for CRN and right side scrolling you will find download button