**IndusInd Bank Ltd.**

Bank has appointed the following Senior Executives as the **Regional Nodal Officers**, who are responsible for the implementation of Customer Service and complaint handling at Regional Level:

| Sl. No. | Centre | Area of Operation | Regional Nodal Officer | Address |
|---|---|---|---|---|
| 1. | Ahmedabad | Gujarat, Union Territories of Dadra and Nagar Haveli, Daman and Diu | Mr. Maulik Dave | IndusInd Bank Limited,<br>Ground Floor, 4-Abhishree Avenue,<br>Nr. Nehrunagar Circle, Nehrunagar, Ambawadi,<br>Ahmedabad – 380006. |
| 2. | Bengaluru | Karnataka | Mr. R. Khaarthikeyan | IndusInd Bank Ltd,<br>4th Floor, No. 87,<br>Bull Temple Road, Basavanagudi,<br>Bangalore 560004 |
| 3. | Bhopal | Madhya Pradesh and Chattisgarh | Mr. Neeraj Sakalle | IndusInd Bank Ltd, Regional Office<br>Plot No.7, Ground Floor, Kwality Business Centre,<br>M.P. Nagar Zone-II,<br>Bank Street,<br>Bhopal - 462011 |
| 4. | Bhubaneswar | Odisha | Mr. Abhijit De | Indusind Bank-Zonal Office, AP Tower, Plot No – 384 & 385, Paik Nagar, Bhubaneswar,<br>Odisha – 751003 |
| 5. | Chandigarh | Himachal Pradesh, Punjab, Union Territory of Chandigarh and Panchkula, Yamuna Nagar, and Ambala Districts of Haryana. | Ms. Suruchi Kakkar | IndusInd Bank Ltd. Chandigarh Branch<br>S.C.O.5354, Sector 8-C,<br>Madhya Marg,<br>Chandigarh – 160018 |
| 6. | Chennai | Tamil Nadu, Union Territories of Puducherry (except Mahe Region) and Andaman and Nicobar Islands | Mr. Veeraraghavan S | 115, G N Chetty Road,<br>T Nagar,<br>Chennai - 600 001 |
| 7. | Dehradun | Uttarakhand and seven districts of Uttar Pradesh viz., Saharanpur, Shamli (Prabudh Nagar), Muzaffarnagar<br>,Baghpat, Meerut, Bijnor and Amroha (Jyotiba Phule Nagar) | Mr. Shakti Bhagat | IndusInd Bank Limited<br>Krishna Tower,<br>69, Rajpur Road,<br>Dehradun,<br>Uttarakhand - 248001 |
| 8. | Guwahati | Assam, Arunachal Pradesh, Manipur, Meghalaya, Mizoram, Nagaland and Tripura | Mr. Ajay Pal Singh | IndusInd Bank Ltd. Regional Office,<br>2nd Floor, Above Bata Showroom, G S Road,<br>Bhangagarh,<br>Guwahati-781005 |
| 9. | Hyderabad | Andhra Pradesh and Telangana | Mr. R.Khaarthikeyan | IndusInd Bank Ltd,<br>#1-10-72, 4th Floor, Ashok Janardhan Chambers,<br>Nalli Silks Building, Begumpet,<br>Hyderabad - 500016 |
| 10. | Jaipur | Rajasthan | Mr. Pradeep Manocha | IndusInd Bank,<br>Regional Office, 2nd Floor Abhinandan,<br>Plot No.B-10-I,<br>Govind Marg,<br>Adarsh Nagar,<br>Jaipur - 302004 |
| 11. | Jammu | J&K | Ms. Suruchi Kakkar | Indusind Bank Ltd, Chandigarh Branch<br>S.C.O.5354, Sector 8-C,<br>Madhya Marg, Chandigarh - 160018 |
| 12. | Kanpur | Uttar Pradesh (excluding districts of Gaziabad and Gautam Buddha Nagar) and Uttarakhand | Mr. Amit Jain | Indusind Bank Ltd, Regional Office, 1st Floor,<br>628/10A Faizabad Road Indiranagar,<br>Lucknow - 226010 |

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| 13. | Kolkata | West Bengal and Sikkim | Mr. Abhijit Chowdhary | IndusInd Bank Ltd. Saket, 44, Park Street, 6th Floor,<br>Kolkata – 700016 |
| 14. | Mumbai I | Districts of Mumbai, Mumbai Suburban and Thane | Mr. Nilesh Pawar | IndusInd Bank Ltd, 1001, Ground floor, Solitaire Corporate Park, 167, Guru Hargovindji Marg, Chakala, Andheri (East) Mumbai-400093 |
| 15. | Mumbai II | Goa and<br>Maharashtra, (except the districts of Mumbai, Mumbai Suburban and Thane) | Mr. Nilesh Pawar | IndusInd Bank Ltd, 1001, Ground floor, Solitaire Corporate Park, 167, Guru Hargovindji Marg, Chakala, Andheri (East) Mumbai-400093 |
| 16. | New Delhi I | Delhi, Jammu and Kashmir | Mr. Navjyot Khanna | IndusInd Bank Ltd, 9th Floor, Block A, Hyatt Regency Complex ,<br>Bhikaji Cama Place,<br>R K Puram<br>New Delhi - 110066 |
| 17. | New Delhi II | Haryana (except Panchkula, Yamuna nagar and Ambala Districts) and Ghaziabad and Gautam Budh Nagar districts of Uttar<br>Pradesh) North-East, Central, Shahdara, East and South East districts of Delhi | Mr. Navjyot Khanna | IndusInd Bank Ltd, 9th Floor, Block A, Hyatt Regency Complex ,<br>Bhikaji Cama Place,<br>R K Puram<br>New Delhi - 110066 |
| 18. | Patna | Bihar and Jharkhand | Mr. Subodh Kumar Singh | IndusInd Bank Ltd, Regional Office, Markandey Complex Gayatri Mandir Road, Kankarbag Patna – 800 020 |
| 19. | Ranchi | Jharkhand | Mr. Nayan Rathod | IndusInd Bank Ltd, Regional Office, Markandey Complex Gayatri Mandir Road, Kankarbag Patna – 800 020 |
| 20. | Raipur | Chattisgarh | Mr. Subodh Kumar Singh | IndusInd Bank Ltd., Colors Mall, Pachpedinaka, Jagdalpur Road,<br>Raipur- 492001 |
| 21. | Shimla | Shimla | Ms. Suruchi Kakkar | IndusInd Bank, Chandigarh Regional Office, S.C.O. No.53-54Sector 8-C Madhya Marg Chandigarh, Chandigarh - 160018 |
| 22. | Thiruvananta - puram | Kerala, Union Territory of Lakshadweep and Union Territory of Puducherry (only Mahe Region) | Mr. Jose John | IndusInd Bank Limited, Vellayambalam-Sasthamangalam Road, Sasthamangalam P O Thiruvananthapuram 695 010 |

Further Bank has appointed the following Senior Executive as the **Principal Nodal Officer**, who is responsible for the implementation of Customer Service and Complaint handling for the entire bank at Corporate Level.

**Ms. Dilnaz Sidhwa**
Executive Vice President & Principal Nodal Officer IndusInd Bank Ltd.
OPUS Center, 47, Central Road,
Opp. Tunga Paradise Hotel MIDC
Andheri (East), Mumbai 400093
Tel. No.: (022) 6155 3705

**Details of Functional Heads:**

| Sr. No | Complaints related | Functional Heads | Address |
|---|---|---|---|
| 1 | Operations, Forex & Customer Service | Mr. Anil Rao - Chief Administrative officer | 3rd Floor, Building no. 10, Tower B, DLF Cyber City, Gurgaon - 122001 |
| 2 | Consumer Banking, Credit Card & Branch Banking | Mr. Jagdeep Mallareddy – Head Consumer Banking | 8th Floor, Tower 1, One India Bulls Centre, Jupiter Mills Compound, 841, S.B. Marg, Elphinstone Road (West), Mumbai – 400 013 |
| 3 | Loans & Advances | Mr. Ganesh Sankaran - Head Wholesale Banking | 8th Floor, Tower 1, One India Bulls Centre, Jupiter Mills Compound, 841, S.B. Marg, Elphinstone Road (West), Mumbai – 400 013 |
| 4 | Inclusive Banking | Mr. Tapobrat C Head – Inclusive Banking Group | IndusInd Bank Ltd, 3rd Floor, My Home Tycoon, Above Lifestyle, Greenlands Road, Kundanbagh, Begumpet, Hyderabad – 500 016 |

**Details of Zonal Heads:**

| Sr. No | Zone (State / Location name) | Name of Zonal Head | Address |
|---|---|---|---|
| 1 | East 1 (Assam, Manipur, Meghalaya, Mizoram, Nagaland, , Sikkim, Tripura, West Bengal) | Mr. Subroto Banerjee | IndusInd Bank Ltd Saket Towers, 6th floor, 44 Park Street, Kolkata- 700016 |
| 2 | East 2 Orissa, Bihar, Chhattisgarh, Jharkhand | Mr. Jayarajan K V | IndusInd Bank Zonal Office, 2nd Floor, N5/542, IRC Village, Bhubaneswar, Odisha – 751015 |
| 3 | North 1 (Delhi, NCR) | Mr. Anoop Sharma | IndusInd Bank Ltd 10th Floor, Tower A, Hyatt Regency, Bhikaji Cama Place, New Delhi – 110070. |
| 4 | North 2 (Chandigarh, Haryana, Himachal Pradesh, Jammu & Kashmir, Punjab, Rajasthan, Uttar Pradesh, Uttarakhand and Uttaranchal) | Mr. Shayan Basu | IndusInd Bank Ltd SCO 55-57, Sector-8 C, Madhya Marg, Chandigarh- 160018, India. |
| 5 | North 3 (Jaipur, Jodhpur Kanpur, Lucknow, and UP) | Mr. Amit Sahni | IndusInd Bank Ltd Plot No. 628/10A, Faizabad Road, Indira Nagar,Opp HAL, Lucknow-226016 Uttar Pradesh, India. |
| 6 | South 1 (Andhra Pradesh, Karnataka, Telangana) | Mr. Debasmit Samal | IndusInd Bank Ltd 4th Floor, No. 87, Bull Temple Road, Basavangudi, Bangalore – 560004, Karnataka. |
| 7 | South 2 (Kerala, Pondicherry, Tamil Nadu) | Mr. Ganeshan R | IndusInd Bank Ltd G N Chetty Road Office, New No. 34, (Old No. 115-116), G. N. Chetty Road, T Nagar, Chennai – 600017. |
| 8 | West 1 Mumbai / Pune /ROMG (Mumbai, Navi Mumbai Thane & Pune) | Mr. Sourav Majumdar | IndusInd Bank Ltd, Solitaire Corporate Park, Bldg. No.8, 8th floor, Opp Mirador Hotel, Guru Hargovindji Marg, Andheri (E), Mumbai- 400093 |
| 9 | West 2 (Dadra & Nagar Haveli, Daman & Diu, Gujarat, Madhya Pradesh) | Mr. Rakesh Mehta | IndusInd Bank Ltd., 2nd floor, Parkar House, Near Panchvati Circle, Law Garden Road, Ahmedabad 380 007 |

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| 10 | West 3 (REST OF PUNE & GOA) | Mr. Rakesh Mehta | Indusind Bank Ltd, 3rd Flr, Suyog Platinum Tower, Naylor Rd,<br>Pune 411001 |

**Details of Managing Director & CEO:**

| Name | Address | Email ID |
|---|---|---|
| Mr. Rajiv Anand | 8th floor, Tower 1, One IndiaBulls Centre, Jupiter Mills Compound, 841, S.B. Marg, Elphinstone Road (West), Mumbai - 400 013. | managingdirector@indusind.com |